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33 years old · Swiss permit B holder

# Rick Ferreira

Multidisciplinary UX Designer, crafting delightful experiences through a blend of creativity and empathy, with a flair for pixel-perfect precision.

## Experience

### Jan 2021 – Jan 2023 **Smallpdf AG**

as Senior Product Designer, Zurich

- Embedded in a cross-functional team, responsible for the pod's UX/UI scope, e.g. interaction design, high fidelity prototyping, visual and UI design, and user testing.
- Collaborating with PMs, engineers, researchers, copywriters, and peers to provide a consistent and delightful user experience for the 60+ million monthly users.
- Assisting UX researchers with fundamental and tactical studies e.g. JTBD switch interviews.
- Crafting the Pod's goals and ensuring that the most significant scope is being worked on through driving discovery.

### Nov 2017 – Sep 2020 **Avrios International AG**

as Senior Product Designer, Zurich

- Responsible for the architecture information, interaction and visual design, prototyping and user testing.
- Responsible for the creation of the Design System and UI Library, which decreased time/complexity of prototyping, improved quality of the UI and made it easy to on-board new peers.
- Responsible for basic user research, construction of personas and implementation of UX metrics to help define product requirements and road-map.
- Collaborating with PMs and engineers to achieve 5.7x increase in package price from value-added from successful features.

### Dec 2015 – Sep 2017 **DINE app by Tasting Table**

as Product Designer, working remotely to New York City

- Generating design outputs such low- and high-level interactive prototypes, UI components & specs, and graphic designs.
- After effectively bridging the gap between user wants and organizational objectives, our apps were frequently featured in the app Store.

**Jul 2015 – Dec 2015 Psious: virtual reality therapy**

as Product Designer, Barcelona

- Redesigned from scratch the therapists' website platform for administering anxiety treatments.
- Conducted user studies and tests on-site using low- and high-fidelity prototypes.

**Jan 2014 – Jul 2015 Moobile: solutions on mobility agency**

as Associated Designer, Rio de Janeiro

- Moobile is an agency focused on solutions for mobile devices. Collaborating with a product manager, I was responsible for designing apps and concepts for various clients.

## Education

**2015 Apps design & interactive services (postgrado)**

ELISAVA – Escuela Superior de Diseño e Ingeniería de Barcelona

UX methods, service design, product vision, design management and strategy.

**2007 – 2011 Graphic design for digital media**

Escola Superior de Design Digital, Infnet – Rio de Janeiro

Digital design, digital illustration video,, information technology, UX principles.

## Additional Information

**Hometown** Rio de Janeiro, Brazil**Current Residence** Zurich, Switzerland

<b>Languages</b>	English Fluent	Spanish Fluent	German Level B2	Portuguese Mother tongue
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- Main Interests**
- Landscape & drone photography.
  - House plants and decoration.
  - Hating the Game of Thrones ending while snuggling my dog.
  - Some of my best friends are:

